

Important Customer of



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Granite City Township Supervisors Office



proved by our board and then within a very short time the new computers and software were installed. Since that time ITA has maintained all of our computers and has done an excellent job. They have also written software for us which has been wonderful in helping with our daily operations. The software that they wrote for our bus operation keeps track of our bus rider information, rider addresses, and reservations for rides including schedules, pickups, and destination information. The reservations are entered into the daily reservation system and bus route lists are produced to assist bus drivers in their daily routes. They also wrote a program that I use to prepare a report to the city council in a specific format for review and approval. Previously I was trying to prepare this report in Excel and this just proved too cumbersome. So I talked to them about what I needed for this report and within a couple of weeks they came back with a program that worked perfectly for what I needed. They also wrote a program to support record keeping for our General Assistance administration activity.



ed in the year 2000 right up to the present day where they are still providing us with support. They are reliable, dependable, and professional. If we have an immediate issue they are tending to it within a very short time. Their services are exactly as described and exactly what we need.

Our office is relatively small with six work stations performing various tasks. We wouldn't be nearly as efficient as we are without the use of this computer technology and ITA's ongoing professional support. We will continue to use ITA to support our operations and I would highly recommend the use of ITA and I think everyone in this office would do the same.

My name is Laura and I work at Granite City Township where I am a bookkeeper. I have been in this position for 17 years. I was actually the one who decided in the year 2000 that we really needed to bring in computers and become computerized. We did exactly that. I had contacted ITA because I attended one of their computer usage classes and honestly I did not know who else to call, so I called ITA. They met with one of my associates, Meghan (pictured above), and myself to capture the types of information handling needs that existed for our office. They made an assessment of our office operations and computer needs and gave us a proposal and completely explained what we would be getting and what we would be doing in transitioning to computerized operations. The proposal was ap-

Granite City Township Supervisors office coordinates with residents that need Meals on Wheels or that may need a bus ride to an appointment or to the store.

ITA Services

- ◆ Computer Repairs & Services
- ◆ Network Design & Installation
- ◆ Remote PC Diagnostics & Support
- ◆ Problem Resolution
- ◆ Preventative Maintenance
- ◆ Staff Training
- ◆ New Computer Equipment
- ◆ Software & Website Development
- ◆ Virus & Spyware Removal

Granite City Township Supervisor's Office

